

## 3.7 Professional Conduct

**3.7 Professional Conduct** module forms part of the **3.0 Working with Healthcare Professionals course** and supports medical company representatives (MCRs) understand the professional relationship and ethical behaviours required when working with healthcare professionals.

### Working with Healthcare Professionals

Medical technology industry staff often need to work directly with healthcare professionals. A range of skills, knowledge and understanding that respond to the needs of healthcare professionals is required.

### What is the Working with Healthcare Professionals Course?

The *Working with Healthcare Professionals* course supports medical technology industry employees needing to interact with healthcare professionals.

There are 20 modules within this course.

- 3.1 Understanding Medical Terms (online)
- 3.2 Language of the Human Body (online)
- 3.3 Infection Prevention (online)
- 3.4 Hospital Protocols (online)
- 3.5 Introduction to Operating Theatre Protocols
- 3.6 Operating Theatre Protocols Update (online)
- 3.7 Professional Conduct (online)
- 3.8 Patient Privacy and Confidentiality (online)
- 3.9 Introduction to Anatomy and Physiology (online)
- 3.10 The Cardiovascular System (online)
- 3.11 The Digestive System (online)
- 3.12 The Endocrine System (online)
- 3.13 The Integumentary System (online)
- 3.14 The Lymphatic System (online)
- 3.15 The Muscular System (online)
- 3.16 The Nervous System (online)
- 3.17 The Reproductive System (online)
- 3.18 The Respiratory System (online)
- 3.19 The Skeletal System (online)
- 3.20 The Urinary System (online)

A photo ID will be provided upon successful completion of modules 3.5 and 3.6.

### What topics are covered in this module?

This self-paced online module will provide an overview of the professional behaviour expected of MCRs when working with healthcare professionals, including professional relationships and medico-legal issues.

### Learning outcomes

- Understands the ethical professional boundaries that apply when working with healthcare professionals.
- Examines the medico-legal implications when working with healthcare professionals.

### Who should participate?

Medical company representatives interacting with healthcare professionals should participate. Module *2.1 Introduction to the Code of Practice* and module *3.4 Hospital Protocols* are the recommended pre-requisite training for this Level 1 module.

### How much does it cost?

Fees commence at \$165 per person. To view the fee sliding scale for MTAA members and non-members, please visit the MTAA website.

### How do I register?

Please visit *Training* under *Professional Development* on the MTAA website [www.mtaa.org.au](http://www.mtaa.org.au) to register. A login password and instructions will be emailed to you following registration.

Participants will be emailed a *Certificate of Participation* following the training.

For further information about MTAA courses, please contact the Professional Development Manager on (02) 9900 0650 or email [pd@mtaa.org.au](mailto:pd@mtaa.org.au)