

## 3.8 Patient Privacy and Confidentiality

**3.8 Patient Privacy and Confidentiality** module forms part of the **3.0 Working with Healthcare Professionals course** and supports medical company representatives (MCRs) understand patient privacy and confidentiality requirements when working in healthcare facilities.

### Working with Healthcare Professionals

Medical technology industry staff often need to work directly with healthcare professionals. A range of skills, knowledge and understanding that respond to the needs of healthcare professionals is required.

### What is the Working with Healthcare Professionals Course?

The *Working with Healthcare Professionals* course supports medical technology industry employees needing to interact with healthcare professionals.

There are 20 modules within this course.

- 3.1 Understanding Medical Terms (online)
- 3.2 Language of the Human Body (online)
- 3.3 Infection Prevention (online)
- 3.4 Hospital Protocols (online)
- 3.5 Introduction to Operating Theatre Protocols
- 3.6 Operating Theatre Protocols Update (online)
- 3.7 Professional Conduct (online)
- 3.8 Patient Privacy and Confidentiality (online)
- 3.9 Introduction to Anatomy and Physiology (online)
- 3.10 The Cardiovascular System (online)
- 3.11 The Digestive System (online)
- 3.12 The Endocrine System (online)
- 3.13 The Integumentary System (online)
- 3.14 The Lymphatic System (online)
- 3.15 The Muscular System (online)
- 3.16 The Nervous System (online)
- 3.17 The Reproductive System (online)
- 3.18 The Respiratory System (online)
- 3.19 The Skeletal System (online)
- 3.20 The Urinary System (online)

A photo ID will be provided upon successful completion of modules 3.5 and 3.6.

For further information about MTAA courses, please contact the Professional Development Manager on (02) 9900 0650 or email [pd@mtaa.org.au](mailto:pd@mtaa.org.au)

### What topics are covered in this module?

This self-paced online module will provide an overview of the importance of patient privacy and confidentiality for MCRs when entering the healthcare setting and/or working with healthcare professionals.

### Learning outcomes

- Understands the broad concepts of patient privacy and confidentiality.
- Lists the main pieces of legislation governing patient privacy and confidentiality.
- Locates sources for further information about patient privacy and confidentiality in their state.
- Describe basic obligations generally contained in patient privacy statements.

### Who should participate?

MCRs interacting with healthcare professionals should participate. Modules *2.1 Introduction to the Code of Practice*, *3.4 Hospital Protocols* and *3.7 Professional Conduct* are the recommended pre-requisite training for this Level 1 module. For MCRs entering the perioperative environment, current training in module *3.5 Introduction to Operating Theatre Protocols* or *3.6 Operating Theatre Protocols Update* should also be completed.

### How much does it cost?

Fees commence at \$165 per person. To view the fee sliding scale for MTAA members and non-members, please visit the MTAA website.

### How do I register?

Please visit *Training* under *Professional Development* on the MTAA website [www.mtaa.org.au](http://www.mtaa.org.au) to register. A login password and instructions will be emailed to you following registration. Participants will be emailed a *Certificate of Participation* following the training.